

## 2 | How to get a copy of your National Redress Scheme application

This fact sheet explains how you can get a copy of your National Redress Scheme (NRS) application. You will need a copy of your application if you want **TasVOCAL** to review it.

### If you lodged your application on MyGov

If your application was originally lodged through MyGov, you will have full access to the application.

#### To access your application:

- Log onto your MyGov account. You may need to enter a code sent to your phone for security reasons
- On the homepage you will see your "Linked services"
- Click on "go to National Redress Scheme". You may need to answer a security question to log on
- Click into submitted applications
- You can open the application and either save it to your computer and/or print it.

### If you lodged a paper application

If you lodged a paper application, you can use MyGov to get updates, but you won't be able to get a copy of your application.

#### To get a copy you need to:

- Call the NRS on 1800 737 377
- Ask for a copy of your application to be posted to you. This may take more than a month, depending on the progress of your application
- The NRS will not email copies of applications.

Once you have a copy of your application you can **drop it into one of our offices** and ask for it to be sent to the **TasVOCAL** lawyer at:

- 📍 158 Liverpool Street, **Hobart** TAS 7000.
- 📍 64 Cameron St **Launceston** TAS7250
- 📍 50 Alexander St **Burnie** TAS 7320
- 📍 8 Griffith Street **Devonport** 7310

#### Or post it to:

- GPO Box 1422 **Hobart** 7001
- PO Box 810 **Launceston** 7250
- PO Box 550 **Burnie** 7320
- PO Box 87 **Devonport** 7310

If you would like us to send you a return envelope, please call us on 1300 366 611, and ask for **TasVOCAL**.

Alternatively you can email it to **tasvocal@legalaid.tas.gov.au**

### Getting legal help

Once you have provided your application to **TasVOCAL**, please call us to book an appointment for legal advice.

To book an appointment please call 1300 366 611 and ask for **TasVOCAL**.

#### Disclaimer

This fact sheet should not be used as substitute for legal advice. No responsibility is accepted for any loss, damage or injury, financial or otherwise, suffered by any person acting or relying on the information contained within this fact sheet, or omitted from it. You should seek legal advice about your own particular circumstances.

Tasmania Legal Aid acknowledges and pays our respect to the Palawa/Tasmanian Aboriginal people as the Traditional Custodians of the land and waters of Lutruwita/Tasmania, where we live and work.

### Need legal help?

Freecall, chat online or visit us  
Monday to Friday, 9am - 5pm



**1300 366 611** Ask for **TasVOCAL**



**tasvocal@legalaid.tas.gov.au**



**www.legalaid.tas.gov.au**



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